

PRIVACY NOTICE

KINTETSU WORLD EXPRESS MEXICO, S.A. DE C.V., with address at Av. Insurgentes Sur no. 716, Piso 5, Col. Del Valle, Del. Benito Juárez, C.P. 03100, Mexico City, Mexico, also known as "KWE", is responsible for the use and protection of your personal data, and in this regard we inform you of the following:

<Purpose>

The personal data we collect from you, we will use them for the following purposes that are necessary for the service you request: Manage the provision of the intermediation service for the transport of multimodal cargo contracted with "KWE"; register, manage and process your customer account to facilitate payments and issue invoices, ensure your security and surveillance within our facilities, address and track your doubts, complaints, comments or suggestions, record, retain and update our database.

<Collection of Personal Data>

To carry out the purposes described in this privacy notice, we will use the following personal data: Identity and identification data, location and/or location data, academic and extracurricular data, medical and sociocultural data, immigration data, where applicable, social security and population registration data, photographs and video, financial and bank data, personal, family and commercial reference data.

<ARCO Rights>

"KWE" may transfer your personal data to third parties, service providers, Mexican or foreign, where the transfer (i) is provided for in a Law or Treaty to which Mexico is a party;(ii) where the transfer is made to controlling companies, subsidiaries or affiliates under the common control of the controller, or to a parent company or to any company of the same group of the controller operating under the same internal processes and policies; (iii) where the transfer is necessary under a contract concluded or concluded in your interest, by "KWE" and a third party; (iv) where the transfer is necessary for the maintenance or compliance with a legal relationship between "KWE" and you, and in all other cases provided for in article 37 of the Federal Law on the Protection of Personal Data in Possession of Individuals.

You have the right to know what personal data we hold about you, what we use it for, and the terms of use we give you (Access). It is also your right to request the correction of your personal information in the event that it is outdated, inaccurate or incomplete (Rectification); that we remove it from our records or databases when it believes it is not being used properly (Cancellation); as well as object to the use of your personal data for specific purposes (Opposition). These rights are known as ARCO rights.

For the exercise of any of the ARCO rights, you must submit the respective application via a free email or at the headquarters of "KWE".

With regard to the procedure and requirements for the exercise of your ARCO rights, we inform you of the following:

- a) You must prove your identity and, where applicable, your representative, as well as the personality of the latter by email or in person at the offices of "KWE".
- b) The information and/or documentation that your application must contain is: full name, copy of identification and, where appropriate, copy of the power of attorney if acting through representative and copy of the identification of the legal representative.
- c) The deadline for responding to your request is 20 working days.
- d) We will notify

you of the response to your request in person at the "KWE" offices, or by email. e) The means by which the personal data you request will be reproduced are on physical media (paper) or compact disc.

The contact details of the person or department of personal data, which is in charge of processing applications for ARCO rights, are as follows:

- a) Name of the person or department of personal data: Department of Privacy Notices.
- b) Address: Av. Insurgentes Sur no. 716, Floor 5, Col. Del valle, Del. Benito Juarez, C.P. 03100, Mexico City.
- c) Email: avisodeprivacidad@kwe.com
- d) Telephone number: (55) 5669 4221

<You may revoke your consent to the use of your personal data>

You may revoke the consent you have given us for the processing of your personal data. However, it is important to note that not in all cases we will be able to respond to your request or terminate the use immediately, as it is possible that by some legal obligation we require further processing of your personal data. You should also consider that, for certain purposes, revocation of your consent will mean that we cannot continue to provide you with the service you requested from us, or the conclusion of your relationship with us. To revoke your consent you must submit your request through a free letter sent by email or physically presented in the area of personal data.

To know the procedure and requirements for the revocation of consent, we provide you with the following means: By phone, email and at the "KWE" offices.

< You may limit the use or disclosure of your personal information>

In order for you to limit the use and disclosure of your personal information, we offer you the following means: Sending email or physically from a free written to the offices of "KWE". This privacy notice may be modified, modified or arising from new legal requirements; of our own needs for the products or services we offer; of our privacy practices; changes in our business model, or for other reasons.

< You may know the changes to this privacy notice>

We undertake to keep you informed of any changes to this privacy notice, through: notices posted in the offices of "KWE" or through our website www.kwe.com/network/am/mexico.html

The procedure through which notifications about changes or updates to this privacy notice will be made is as follows: The legend regarding the last update of the same will be established at the end of the privacy notice.

Last updated: 05/09/2018