

Unless otherwise agreed by a company director of Kintetsu World Express (U.K.) Limited ("KWE") all business activity of KWE is to be carried out under the following terms and conditions as set out below, comprising of:-

- (i) Customer Terms
- (ii) Pricing Terms
- (iii) The prevailing BIFA Standard Trading Conditions (England) Edition ("BIFA STC") at the relevant time of KWE providing services

(i) Customer Terms

- Invoices for VAT, import duty and all and any other duties, taxes, imposts, levies, deposits and outlays to authorities or third party operators must be paid immediately on receipt without set-off or reduction on account of any claim or counterclaim.
- 2. If credit terms have been granted, invoices for freight and ancillary costs other than those referred to in 1 above must be paid within 30 days or upon demand if the credit limit granted has been reached. For non-credit accounts, invoices for freight and ancillary costs must be paid immediately on receipt.
- 3. Interest pursuant to clause 21(D) of the BIFA STC attached will be payable on all and any payments not made when falling due as provided for in 1 and 2 above.
- 4. Any queries on invoices for items identified in 1 above must be raised on receipt of the invoice otherwise it will be deemed accepted as drawn.
- 5. Any queries on invoices for items identified in 2 above must be raised within 14 days of receipt of the invoice otherwise it will be deemed accepted as drawn.
- 6. In the event of any breach of payment terms 1 and/or 2 above, clause 21(A) and (B) of the BIFA STC shall apply and once one or both of these clauses apply all credit will be deemed withdrawn and all sums requested shall be paid in advance and all KWE invoices shall be paid immediately on receipt and any failure to pay shall enable KWE to withdraw all services being provided without consequence.
- 7. KWE may at its sole discretion set all received sums against any sums due under your account to clear older debts if necessary. You shall be liable to us for all legal costs and other costs (on a full indemnity basis) incurred by us for enforcing any provision of this Agreement or recovering any sums due from you.
- 8. At the sole discretion of KWE the operation of 1-6 may be delayed or extended and will be subject to such terms as the parties to this agreement may agree in writing and signed by a Director of KWE and a duly authorised person of the customer and dated. If terms cannot be agreed then terms 1-6 above shall apply un-amended.
- 9. No waiver of any term 1-7 above or any right is valid unless it is in writing and signed by a Director of KWE. A valid waiver is limited to the specific situation for which it is given. Except as expressly set forth otherwise in the waiver document, nothing in this Agreement shall be deemed or construed as either party having waived or suspended or otherwise limited any rights or remedies available at law or in equity.
- 10. These Clauses above and KWE's Pricing Terms and the BIFA STC shall apply to this agreement as will all other terms in this Customer Application Form, KWE's letter covering this Customer Application Form and in KWE's letter of acceptance and grant of credit if applicable and these documents shall form an entire agreement ("this Agreement") for the purposes of all business done between the parties whether gratuitous or otherwise together with any written agreements or waiver under clauses 8 and 9 above and this clause 10. For the purposes of credit, these clauses 1-10 shall override any wording in KWE's Pricing Terms and in the BIFA STC that is in conflict with these clauses 1-10.

(ii) KWE Pricing Terms

'Customer' and 'Goods' shall have the same meaning as defined in the BIFA STC.

1. The submitted rates which form part of these Pricing Terms are based upon prevailing market rates and are subject to change. The rates submitted form part of these terms.

2. Rates of exchange applied to the rates are subject to fluctuation. If the pounds sterling rate identified by the Bank of England on the day any price quotation is provided fluctuates +/- 2% KWE reserve the right to amend any price quotation in line with such fluctuation.

3. Any price quotation is based on identified cargo weight or volume by the Customer. If cargo tendered is different the actual weight/volume shall be used to recalculate the applicable charges agreed.

4. Chargeable weight is calculated on gross weight or volumetric weight whichever is the greater. (Volumetric conversion 1:6000).

5. All quotations are subject to space availability of the carrier of KWE's choice and any storage necessary pending space availability will be for the Customer's account. Furthermore, any storage arising from the Customer's actions or omissions including but not limited to premature collection/delivery upon export, importer's error delaying customs clearance or late payment to KWE are not included in the submitted rates and shall be chargeable to the Customer.

6. Clauses 1-4 above are applicable to general, in-gauge, stackable cargo only and are not applicable to dangerous goods including those that are incorrectly declared or undeclared including but not limited to lithium batteries and those goods identified in clauses 14 and 15 of the BIFA STC, military goods and non-stackable and out of gauge goods or any other goods requiring special handling unless specified in any applicable quotation.

7. Where pricing is provided for perishable or temperature-sensitive cargo, rates are based on the Customer's warranty under clause 17(A) (ii) and (B) namely suitable to maintain the desired temperature during transit. Packing and/or refrigeration and/or active temperature control services are excluded unless specified.

8. All quotations and business transacted are subject to KWE's standard trading conditions; the BIFA STC, the terms hereunder and KWE's Customer Terms provided to Customers of KWE. The BIFA STC shall apply un-amended save that (a) in clauses 11A, 12A, and 25 any agreement in writing shall only be capable of being made by KWE through one of its company Directors (b) Clause 14 shall include any goods subject to any import or export bans or prohibitive controls and it shall be the sole responsibility of the Customer to ascertain if any such bans or controls apply to their goods (c) in the event of any conflict between the BIFA STC and Pricing Terms and Customer Terms save in relation to any issues concerning credit, the BIFA STC shall take precedence save in respect of 9(a) and (b) above and the Pricing Terms shall take precedence over the Customer Terms.

9. Any quotation is exclusive of duties, VAT, taxes, use of KWE's Deferment account and any additional charges which are outside KWE's control. Unless otherwise stated, any quotation is based on a standard daily collection/delivery service operational from Monday to Friday between 09:00 and 17:30 (subject to availability) with no specific collection/delivery time provided.

10. No unloading or unpacking equipment including on board equipment or service is included. In the event that the Customer instructs for the Goods to be inspected, unpacked, repacked or resealed then KWE accepts no liability whatsoever arising from such instruction or carrying it out.

11. In the event that the UK leaves the European Union or enters into a trade agreement in a manner that means that increases in cost as a result of such exit arise in respect of any quotation given (i) KWE reserves the right to claim any such costs and/or expenses wholly and reasonably incurred as a result of the UK's departure from the European Union, including but not limited to delays in transit, alternative routing and increased trade tariffs. Any increases will be charged at cost and KWE shall provide reasonable evidence of such costs if requested to do so.

BRITISH INTERNATIONAL FREIGHT ASSOCIATION (BIFA) – STANDARD TRADING CONDITIONS 2021 (ENGLAND) EDITION

BRITISH INTERNATIONAL FREIGHT ASSOCIATION (BIFA) STANDARD TRADING CONDITIONS 2021 EDITION, © BIFA 2021

THE CUSTOMER'S ATTENTION IS DRAWN TO SPECIFIC CLAUSES HEREOF WHICH EXCLUDE OR LIMIT THE THE CUSTOMER'S ATTENTION IS DRAWN TO SPECIFIC CLAUSES HEREOF WHICH EXCLODE OK LIMIT THE COMPANY'S LIABILITY AND THOSE WHICH REQUIRE THE CUSTOMERT TO INDEMNIFY THE COMPANY IN CERTAI CIRCUMSTANCES AND THOSE WHICH LIMIT TIME AND THOSE WHICH DEAL WITH CONDITIONS OF ISSUING EFFECTIVE GOODS INSURANCE BEING CLAUSES 7, 8, 10, 11(A) and 11(B) 12-41 INCLUSIVE, 1A-20 INCLUSIVE, AN 24-27 INCLUSIVE. THE CUSTOMER'S ATTENTION IS ALSO DRAWN TO CLAUSE 28 WHICH PERMITS ARBITRATIO IN CERTAIN CIRCUMSTANCES RTAIN

All headings are indicative and do not form part of these conditions

DEFINITIONS AND APPLICATION

In these conditions the following words shall have the following meanings:-

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"Company"	the BIFA member trading under these conditions
"Consignee"	the Person to whom the goods are consigned
"Customer"	any Person at whose request or on whose behalf the Company undertakes any business or provides advice, information or services
"Direct Customs Agent"	the Company acting in the name of and on behalf of the Customer and/or Owner with H.M. Revenue and Customs ("HMRC") as defined by the Taxation (Cross Border Trade) Act 2018. Clause 21.1(a), or as amended
"Goods"	the cargo to which any business under these conditions relates
"Person"	natural person(s) or any body or bodies corporate
"LMAA"	the London Maritime Arbitrators Association
"SDR"	are Special Drawing Rights as defined by the International Monetary Fund
"Transport Unit"	packing case, pallets, container, trailer, tanker, or any other device used whatsoever for and in connection with the carriage of Goods by land, sea or air
"Owner"	the Owner of the Goods or Transport Unit and any other Person who is or may become interested in them

- 2(A) Subject to sub-paragraph (B) below, all and any activities of the Company in the course of business, whether gratuitous or not, are undertaken subject to these conditions.
 (B) If any legislation, to include regulations and directives, is compulsorily applicable to any business undertaken, these conditions shall, as regards such business, be read as subject to such legislation, and nothing in these conditions shall be construed as a surrender by the Company of any of its rights or immunities or as an increase of any of its responsibilities or liabilities under such legislation, and if any part of these conditions be repugnant to such legislation to any extent, such part shall as regards such business be overridden to that extent and no further.
- The Customer warrants that he is either the Owner, or the authorised agent of the Owner and, also, that he is accepting these conditions not only for himself, but also as agent for and on behalf of the Owner. 3

- COMPARY Subject to clauses 11 and 12 below, the Company shall be entitled to procure any or all of the services as an agent, or, to provide those services as a principal. The Company reserves to itself full liberty as to the means, route and procedure to be followed in the performance of any service provided in the course of business undertaken subject to these conditions. Subject to clau to provide those The Company (B)
- When the Company contracts as a principal for any services, it shall have full liberty to perform such services itself, or, to subcontract on any terms whatsoever, the whole or any part of such services. 6(A)
- When the Company acts as an agent on behalf of the Customer, the Company shall be entitled, and the Customer hereby expressly authorises the Company, to enter into all and any contracts on behalf of the Customer as may be necessary or desirable to fulfil the Customer's instructions, and whether such contracts are subject to the trading conditions of the parties with whom such contracts are made, or otherwise. The Company shall, within 14 days' notice given by the Customer, provide evidence of any contract entered into as agent for the Customer. Insofar as the Company may be in default of the obligation to provide such evidence, it shall be deemed to have contracted with the Customer as a principal for the performance of the Customer's instructions. (B)
- In all and any dealings with HMRC, for and on behalf of the UK established Customer and/or Owner, the Company is deemed to be appointed and duly empowered to act as a Direct Customs Agent only, to make Customs declarations in the name of the Customer (Principal) as their "Direct Agent".
- Subject to sub-clause (B) below 8(A)
- Subject to sub-clause (B) below, the Company. has a general lien on all Goods and documents relating to Goods in its possession, custody or control for allsums due at any time to the Company from the Customer and/or Owner on any account whatsoever, whether relating to Goods belonging to, or services provided by or on behalf of the Company to the Customer or Owner. Storage charges shall continue to accrue on any Goods detained under lien: shall be entitled, on at least 21 days' notice in writing to the Customer, to sell or dispose of or deal with such Goods or documents as agent for, and at the expense of, the Customer and apply the proceeds in or towards the payment of such sums: (i)
- (iii)
- sums, shall, upon accounting to the Customer for any balance remaining after payment of any sum due to the Company, and for the cost of sale and/or disposal and/or dealing, be discharged of any liability whatsoever in respect of the Goods or decumente (B)
- documents. When the Goods are liable to perish or deteriorate, the Company's right to sell or dispose of or deal with the Goods shall arise immediately upon any sum becoming due to the Company, subject only to the Company taking reasonable steps to bring to the Customer's attention its intention to sell or dispose of the Goods before doing so.
- 9 The Company shall be entitled to retain and be paid all brokerages, commissions, allowances and other remunerations customarily retained by, or paid to, freight forwarders.
- (a) Should the Customer, for paid to incigin to where the Goods fail to take delivery at the appointed time and place when and where the company is entitled to deliver, the Company shall be entitled to store the Goods, or any part thereof, at the sole risk of the Customer or Consignee or Owner, whereupon the Company's liability in respect of the Goods, or that part thereof, stored as aforesaid, shall wholly cease. The Company shall be entitled to store the Goods, or any part thereof, at the sole governed by these conditions. All costs incurred by the Company sa a result of the failure to take delivery shall be deemed as freight earned, and such costs shall, upon demand, be paid by the Customer.
 (B) The Company shall be entitled at the expense of the Customer to dispose of or deal with (by sale or otherwise as may be reasonable in all the circumstances).
 (i) after at least 21 days: notice in writing to the Customer, or (where the Customer cannot be traced and reasonable efforts have been made to contact any parties who may reasonably be supposed by the Company to have any interest in the Goods) without notice, any Goods which have been held by the Company for 60 days and which cannot be delivered as instructed; and

- instructed; and without prior notice, any Goods which have perished, deteriorated, or altered, or are in immediate prospect of doing a manner which has caused or may reasonably be expected to cause loss or damage to the Company, or third partie to contravene any applicable laws or regulations.
- 11(A) No insurance will be effected except pursuant to and in accordance with clearly stated instructions given in writing by the Customer and accepted in writing by the Company, and all insurances effected by the Company are subject to the usual exceptions and conditions of the policies of the insurers or underwriters taking the risk. Unless otherwise agreed in writing, the Company shall not be under any obligation to effect a separate insurance on the Goods, but may declare it on any open or general policy held by the Company.
 (B) Insofar as the Company agrees to effect insurance, the Company cats solely as agent for the Customer, and the limits of liability under clause 26(A) of these conditions shall not apply to the Company's obligations under clause 11.
- 12(A) Except under special arrangements previously made in writing by an officer of the Company so authorised, or made pursuant to or under the terms of a printed document signed by the Company, any instructions relating to the delivery or release of the Goods in specified circumstances (such as, but not limited to, against payment or gainst surrender of a particular document) are accepted by the Company, where the Company, any instructions relating to the delivery or other expenses from the Consignee, or any other Person, on receipt of evidence of proper demand by the Company, and, in the absence of evidence of payment (for whatever reason) by such Consignee, or other Person, the Customer to collect freight, duties, charges, dues, or other expenses from the Consignee, or any other Person, on receipt of evidence of proper demand by the Company, and, in the absence of evidence of payment (for whatever reason) by such Consignee, or other Person, the Customer shall remain responsible for such freight, duties, charges, dues, or other expenses.
 (C) The Company shall not be under any liability in respect of such arrangements as are referred to under sub-clause (A) and (B) hereof save where such arranging the performance of, or arranging the performance of, or arranging the performance of, such instructions shall not exceed the limits set out in clause 26(A) (ii) of these conditions.
- of these conditions.
- Advice and information, in whate Customer shall indemnify the Corr or information on to any third party in whatever form it may be given, is provided by the Company for the Customer only. the Company against all loss and damage suffered as a consequence of passing such as the control of th 13
- Without prior agreement in writing by an officer of the Company so authorised, the Company will not accept or deal with Goods that require special handling regarding carriage, handling, or security whether owing to their thire attractive nature or otherwise including, but not limited to buildion, currency, securities, precious stones, inwellery, valuables, antiques, pictures, human remains, living creatures, plants. Should any Customer nevertheless deliver any such goods to the Company, or cause the Company to handle or deal with any such goods, therwise than under such prior agreement, the Company shall have no liability whatsoever for or in connection with the goods, howsoever arising.
- Except pursuant to instructions previously received in writing and accepted in writing by the Company, the Company will not accept or deal with Goods of a dangerous or damaging nature, nor with Goods likely to harbour or encourage vermin or other pests, nor with Goods liable to tain for affect other Goods. If such Goods are accepted pursuant to a special arrangement, but, thereafter, and in the opinion of the Company, constitute a risk to other goods, property, life or health, the Company shall, where reasonably practicable, contact the Customer in order to require him to remove or otherwise deal with the goods, but reserves the right, in any event, to do so at the expense of the Customer. 15
- Where there is a choice of rates according to the extent or degree of the liability assumed by the Company and/or third parties, no declaration of value will be made and/or treated as having been made except under special arrangements previously made in writing by an officer of the Company so authorised as referred to in clause 26(D).

THE CUSTOMER Customer warrants

- (A) the Customer warrants.
 (b) that the following (furnished by on or behalf of the Customer) are full and accurate: the description and particulars of any Goods; any information furnished (including but not limited to, the nature, gross weight, gross mass (including the verified actual gross mass of any container packed with packages and cargo items), and measurements of any Goods); and the description and particulars of any services required by or on behalf of the Customer are full and accurate, and
- that any Transport Unit and/or equipment supplied by the Customer in relation to the performance of any requested service (ii)
- is fit for purpose; is fit for purpose; that all Goods have been properly and sufficiently prepared, packed, stowed, labelled and/or marked, an preparation, packing, stowage, labelling and marking are appropriate to any operations or transactions affecting and the characteristics of the Goods.
- and the characteristics of the Goods. that where the Company receives the Goods from the Customer already stowed in or on a Transport Unit, the Transport Unit is in good condition, and is suitable for the carriage to the intended destination of the Goods loaded therein, or (C)
- on, where the Company provides the Transport Unit, on loading by the Customer, the Transport Unit is in good condition, s suitable for the carriage to the intended destination of the Goods loaded therein, or thereon. (D)
- Without prejudice to any rights under clause 15, where the Customer delivers to the Company, or causes the Company to deal with or handle Goods of a dangerous or damaging nature, or Goods likely to harbour or encourage vermin or other pests, or Goods liable to taint or affect other goods. whether declared to the Company or not, he shall be liable for all loss or damage arising in connection with such Goods, and shall indemnify the Company against all penalties, claims, damages, costs and expenses whatsoever arising in connection therewith, and the Goods may be dealt with in such manner as the Company, or any other person in whose custody they may be at any relevant time, shall think fit. 18
- The Customer undertakes that no claim shall be made against any director, servant, or employee of the Company which imposes, or attempts to impose, upon them any liability in connection with any services which are the subject of these conditions, and, if any such claim should nevertheless be made, to indemnify the Company against all consequences 19

- The Customer shall save harmless and keep the Company indemnified from and against all liability, loss, damage, costs and expenses whatsoever (including, without prejudice to the generality of the foregoing, all duties, taxes, imposts, levies, deposits and outlays of whatsoever nature levied by any authority in reliation to the Goods) arising out of the Company acting in accordance with the Customer's instructions, or arising from any breach by the Customer of any warranty contained in these conditions, or from the negligence of the Customer; without derogation from sub-clause (A) above, any liability assumed, or incurred by the Company when, by reason of carrying out the Customer's instructions, the Company has become liable to any other party. all claims, costs and demands whatsoever and by whomsoever made or preferred, in excess of the liability of the Company under the terms of these conditions, regardless of whether such claims, costs, and/or demands arise from, or in connection with, the breach of contract, negligence or threach of duty of the Company. It is servants, sub-contractors or agents; any claims of a general average nature which may be made on the Company. (A) (B)
- (C)
- (D)
- 21(A) The punctual receipt in full of sums falling due from the Customer to the Company is critical to the operation of the Company's business and its performance of its obligations to the Customer. Accordingly the Customer shall pay to the Company in cash, or as otherwise agreed, all sums when due, immediately and without reduction or deferment on account of any daim, counterclaim or set-off. Time is of the essence of payment of all and any sums payable by the Customer to the Company.
- the Company. In the event of any failure by the Customer to make full and punctual payment of any sum payable to the Cor accordance with clause 21(A) above): (B) In the event of any late by the Customer to make the interport of the company (interport) any sum payable on the Company (interport) Any and all other sums properly earned by and/or otherwise due to the Company (but which, but for this clause 21(B), would otherwises not yet be payable by the Customer, whether by virtue of an agreed credit period or otherwise) shall become immediately payable in full; and Any sum thereby becoming immediately payable shall be paid to the Company in cash, or as otherwise agreed, and without reduction or deferment on account of any claim, counterclaim or set-off. No omission to seek compensation for breach of 21(A) and (B) above by the Company shall constitute a waiver or release to the Customer from any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Customer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Acompany shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability under 21(A) and (B) above by the Company shall constitute a waiver or release to the Lustomer for any liability the Customer. (i)
- (ii)
- (C) (D)
- Where liability arises in respect of claims of a general average nature in connection with the Goods, the Customer shall promptly provide security to the Company, or to any other party designated by the Company, in a form acceptable to the Company. 22

LIABILITY AND LIMITATION

- 23 The Company shall perform its duties with a reasonable degree of care, diligence, skill and judgment.
- The Company shall be relieved of liability for any loss or damage if, and to the extent that, such loss or damage is caused (A)
- system to be avoid by the exercise of which the Company is unable to avoid by the exercise of reasonable diligence; or
- any cause or event which the Company is unable to avoid, and the consequences of which the company is unable to prevent by the exercise of reasonable diligence. (B)
- 25 Except under special arrangements previously made in writing by an officer of the Company so authorised, the Company accepts no responsibility with regard to any failure to adhere to agreed departure or arrival dates of Goods.

- 26(A) Subject to clause 2(B) and 11(B) above and sub-clause (D) below, the Company's liability howsoever arising and, notwithstanding that the cause of loss or damage be unexplained, shall not exceed:
 (i) in the case of clains for loss or damage; or
 (a) the value of any loss or damage; or
 (b) a sum at the rate of 2 SDR per kilo of the gross weight of any Goods lost or damaged whichever shall be the lesser.
 (ii) subject to (iii) below, in the case of all other claims:
 (a) the value of the subject Goods of the relevant transaction between the Company and its Customer; or
 (b) where the weight can be defined, a sum calculated at the rate of 2 SDR per kilo of the gross weight of the subject Goods of the relevant.
 (c) 75,000 SDR in respect of any one transaction, whichever shall be the lesser.
 (iii) in the case of an error and/or omission, or a series of errors and/or omissions which are repetitions of or represent the continuation of an original error and/or omission:

 - continuation of an original error and/or omission:

(a) the loss incurred; or (b) 75,000 SDR in the aggregate of any one trading year commencing from the time of the making of the original error and/or omission, whichever shall be the lesser

- whichever shall be the lesser. For the purposes of clause 26(A), the value of the Goods shall be their value when they were, or should have been, shipped. The value of SDR shall be calculated as at the date when the claim is received by the Company in writing. Subject to clause 2(B) above and sub-clause (D) below, the Company's liability for loss or damage as a result of failure to deliver, or arrange delivery of goods, in a reasonable time, or (where there is a special arrangement under Clause 25) to adhere to agreed departure or arrival dates, shall not in any circumstances whatever exceed a sum equal to twice the amount of the Company's charges in respect of the relevant contract. Save in respect of such loss or damage as is referred to at sub-clause (B), and subject to clause 2(B) above and sub-clause (D) below, the Company shall not in any circumstances whatsover be lable for indirect or consequential loss such es (but not filmet to) hose of routif hose of match or the companyer caused). (B)
- (C)
- (D)
- clause (D) below, the Company shall not in any circumstances whatsoever be liable for indirect or consequential loss such as (but not limited to) loss of porfil, loss of market, or the consequences of delay or deviation, however caused. On clearly stated instructions in writing declaring the commodity and its value, received from the Customer and accepted by the Company, the Company may accept liability in excess of the limits set out in sub-clauses (A) to (C) above upon the Customer argeeing to pay the Company sadditional charges for accepting such increased liability. Details of the Company's additional charges will be provided upon request.
- 27(A) Any claim by the Customer against the Company arising in respect of any service provided for the Customer, or which the Company has undertaken to provide, shall be made in writing and notified to the Company within 14 days of the date upon which the Customer became, or ought reasonably to have become, aware of any event or occurrence alleged to give rise to such claim, and any claim not made and notified as aforesaid shall be deemed to be waived and absolutely barred, except where the Customer can show that it was impossible for him to comply with this time limit, and that has made the claim as soon as it was reasonably bossible for him to do so.
 (B) Notwithstanding the provisions of sub-paragraph (A) above, the Company shall in any event be discharged of all liability whatsoever and howsoever arising in respect of any service provided for the Customer, or which the Company has undertaken to provide, unless suit be trought and written notice thereof given to the Company within inim months from the date of the event or occurrence alleged to give rise to a cause of action against the Company.

JURISDICTION AND LAW

- 28(A) These conditions and any act or contract to which they apply shall be governed by English law.
 (B) Any dispute arising out of any act or contract to which these Conditions apply shall, save as provided in (C) below, be subject to the exclusive jurisdiction of the English courds.
 (C) Notwithstanding (B) above, the Company is entitled to require any dispute to be determined by arbitration.
 (D) The Company may exercise its rights under (C) above either by itself commencing arbitration in respect of a dispute or by giving written notice to the Customer requiring a dispute to be determined by arbitration.
 (E) In the event that the Company exercises its rights under (C) above, the corresponding arbitration shall be conducted as follows:
- tollows: (i) Where the amount claimed by the claimant is less than £400,000, excluding interest, (or such other sum as the Company and Customer may agree, and subject to (iii) below), the reference shall be to a tribunal of three arbitrations and the arbitration shall be conducted in accordance with the LMAA Intermediate Claims Procedure applicable at the date of the commencement of the arbitration proceedings; (ii) Where the amount claimed by the claimant Is less than £100,000, excluding interest, (or such other sum as the Company
- and Customer may agree, and subject to (iii) below), the reference shall be to a sole arbitrator and the arbitration shall be conducted in accordance with the LMAA Small Claims Procedure applicable at the date of the commencement of the
- and customer may agree, and subject to (iii) below), the reference shall be to a sole addituation and the another of the conducted in accordance with the LMAA Small Claims Procedure applicable at the date of the commencement of the arbitration proceedings; (iii) in any case where neither of the LMAA Procedures referred to in (i) and/or (ii) above applies, the reference shall be to three arbitrators in accordance with the LMAA Terms applicable at the date of the commencement of the arbitration proceedings.