

March 19th, 2020

### Update on COVID-19

Dear valued customer,

Please see updated status as following as of today.

If you have any further questions or concerns, please do not hesitate to contact your account sales or sales office.

Status	Region	Company / Branch
<b>Open (Limited Operation)</b> - With the limited number of staffs at office, and some are remoteworking	Americas	U.S.A.<New York, New York(JFK), Los Angeles, San Francisco, Seattle, Boston, Chicago, Detroit, Miami, Memphis, Savannah, Charlotte, Laredo>, Canada
	East Asia & Oceania	China<Beijing, Tianjin>
	South East Aisa	India
	Europe, Middle East & Africa	Netherlands, France, Italy, Switzerland, Czech, South Africa
<b>Closed(Expected date:TBC)</b>	East Asia & Oceania	China<Wuhan, Changsha(both resumig on Mar-21)>
	South East Aisa	Sri Lanka(resuing on Mar-20 with limited operation)

- ※ The operation might be limited in some Company/Branch due to the temporary manpower shortage.
- ※ This information might be changed due to further situation depending on each countries governments' announcement.