

## CUSTOMER ADVISORY

Impending CBSA Strike and Its Impact on Canadian Border Operations | 23 MAY 2024



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The Customs and Immigration Union (CIU), along with members of the Public Service Alliance of Canada (PSAC), representing approximately 9,000 Canada Border Services Agency (CBSA) workers, [has voted overwhelmingly in favor of strike action](#). This decision may lead to disruptions at airports, land crossings, and ports this summer.

#### Key Points:

- **Strike Vote:** CIU-PSAC members voted 96% in favor of a strike following concerns over wages, work conditions, and retirement benefits, among other issues.
- **Affected Services:** Potential disruptions may impact airports, land entry points, marine and commercial ports, and involve a range of personnel including enforcement officers, intelligence officers, investigators, and trade officers.
- **Strike Timeline:** Strike actions could commence as early as next month. Specific start dates will be confirmed following the release of a report from the Public Interest Commission and subsequent mediation sessions.

**Potential Impacts:**

- **Delays:** Increased processing times at borders may result in significant delays in cargo transportation and travel.
- **Service Interruptions:** Reduced staffing and service levels may affect the efficiency and reliability of border services.
- **Automated Processes:** The growing use of automated systems at border points may not fully compensate for the reduced human workforce during a strike.

KWE sources anticipate that the strike may begin with a "work-to-rule" phase, where CBSA workers limit themselves strictly to contractual duties, potentially worsening delays.

We will continue to monitor the situation and provide further updates as more information becomes available. If you have any questions or require assistance, please contact your local representative for further information.