

# CUSTOMER ADVISORY

Middle East Service Disruption  
3 MARCH 2026



Due to the ongoing military escalation in parts of the Middle East, air and ocean transport services in the region are currently subject to significant disruption.

Several countries have implemented airspace restrictions or closures, and multiple airlines have suspended or adjusted operations to affected destinations. In addition, the situation in and around the Strait of Hormuz is causing disruption to maritime traffic, with shipping lines reviewing routings, delaying vessel movements, or implementing alternative operational measures.

As a result, customers may experience:

- Flight cancellations or rerouting
- Reduced cargo capacity
- Longer transit times
- Delays to ocean shipments
- Short-notice schedule changes
- Increased risk of congestion and backlog across affected trade lanes

We are closely monitoring the situation and are working with carriers and partners to minimize disruption wherever possible. Our teams are reviewing affected shipments, assessing alternative routing options, and supporting customers with the latest operational guidance.

Customers with shipments to, from, or transiting through the affected region are kindly requested to contact their local KWE representative for shipment-specific support.

We will continue to provide updates as the situation develops. We sincerely appreciate your understanding and regarding any inconvenience this may cause.



A member of the **KWE** Group

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