

CUSTOMER ADVISORY

Critical Cargo Disruptions at GRU Airport
07 NOVEMBER 2024



Cargo operations at Guarulhos Airport (GRU) in São Paulo, Brazil, are facing severe disruptions due to a sudden and atypical increase in cargo volume. This has resulted in operational bottlenecks that have overwhelmed existing facilities and resources. To address the escalating situation and prevent a total breakdown, GRU Airport has announced a temporary embargo on international general cargo and implemented additional measures to manage the influx and facilitate smoother operations.

Temporary Embargo Details:

- **Start Date/Time:** Thursday, November 7, 2024, at 00:01 hrs (local time)
- **End Date/Time:** Monday, November 11, 2024, at 23:59 hrs (local time)
- **Affected Shipments:** Suspension of international dry cargo acceptance. Only essential shipments, including perishables, pharmaceuticals, and live animals, will be processed during this period.



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Operational Measures Implemented by GRU Airport:

- Mobilization of additional storage facilities to handle the increased cargo volume.
- Temporary augmentation of staffing levels to expedite cargo processing.
- Encouragement of off-peak cargo retrieval, with discounts of 20% on airport warehousing fees for cargo picked up on Saturdays and 40% for Sundays and holidays (effective November 9th to 30th).

This embargo and associated measures may lead to delays in shipping schedules and cargo availability. To minimize potential disruptions, KWE has arranged routing through alternative airports, such as Viracopos Airport (VCP), to maintain service continuity.

We advise you to consult your KWE representative to discuss potential adjustments to your shipping plans. We appreciate your understanding and continued partnership. For questions or assistance, please contact your KWE representative or our customer service team.

Sources:

- [Cargo operations at Brazil's Guarulhos Airport on brink of collapse](#)