

## CUSTOMER *ADVISORY* Russia-Ukraine Conflict: Supply Chain Customer Updates

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Due to the escalation of military conflict, KWE has suspended all services to and from Ukraine. The Ukrainian airspace is closed to civilian flights. The area is now defined as an Active Conflict Zone and EASA (European Union Aviation Safety Agency) has warned there are additional safety risks.

Moldova, southwest of Ukraine, also closed its airspace, while Belarus to the north said civilian flights could no longer fly over part of its territory. The Port of Odessa was closed by Ukrainian authorities.

Services to and from Russia are in operation but routings and lead time might be impacted.

KWE has a robust business continuity plan across all its EMEA Region offices and locations relying on options such as the use of alternative carriers, re-routings, etc. In the weeks ahead, we know that you will need KWE to support you, your business, and your customers' transportation needs.

The military conflict is exerting additional pressure on an already strained transportation industry. The evolution of government actions and changes in circumstances from military action have been unpredictable and fast-moving. Forecasting future movement in cargo carrier capacity has become erratic due to the fluidity of the situation created by factors beyond our control.



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Changes include, but are not limited to, governmental measures and carrier restrictions enacted in response to the military conflict and related changes in market capacity and demand.

Carriers suspended service to and from Ukraine; updates to the situation are on an individual basis, with new information and announcements released, in some cases, with limited notice periods. Carriers started to consider re-routing airplanes and vessels to avoid transit through Ukrainian and Russian airspace or territory.

Governments around the world recently announced a range of executive actions addressing the situation. These measures may have an adverse effect on capacity and freight-related costs like fuel.

This announcement applies to all transportation services offered by Kintetsu World Express including air freight, sea freight, ground freight and logistics.

KWE is working with our counterparts around the globe to monitor the potential impacts that the current crisis could have among global supply chains. We will continue to share updates concerning our operational decisions as the situation unfolds.

Thank you for relying on us with your business services, and please reach out to your company representatives with any further questions or concerns.

