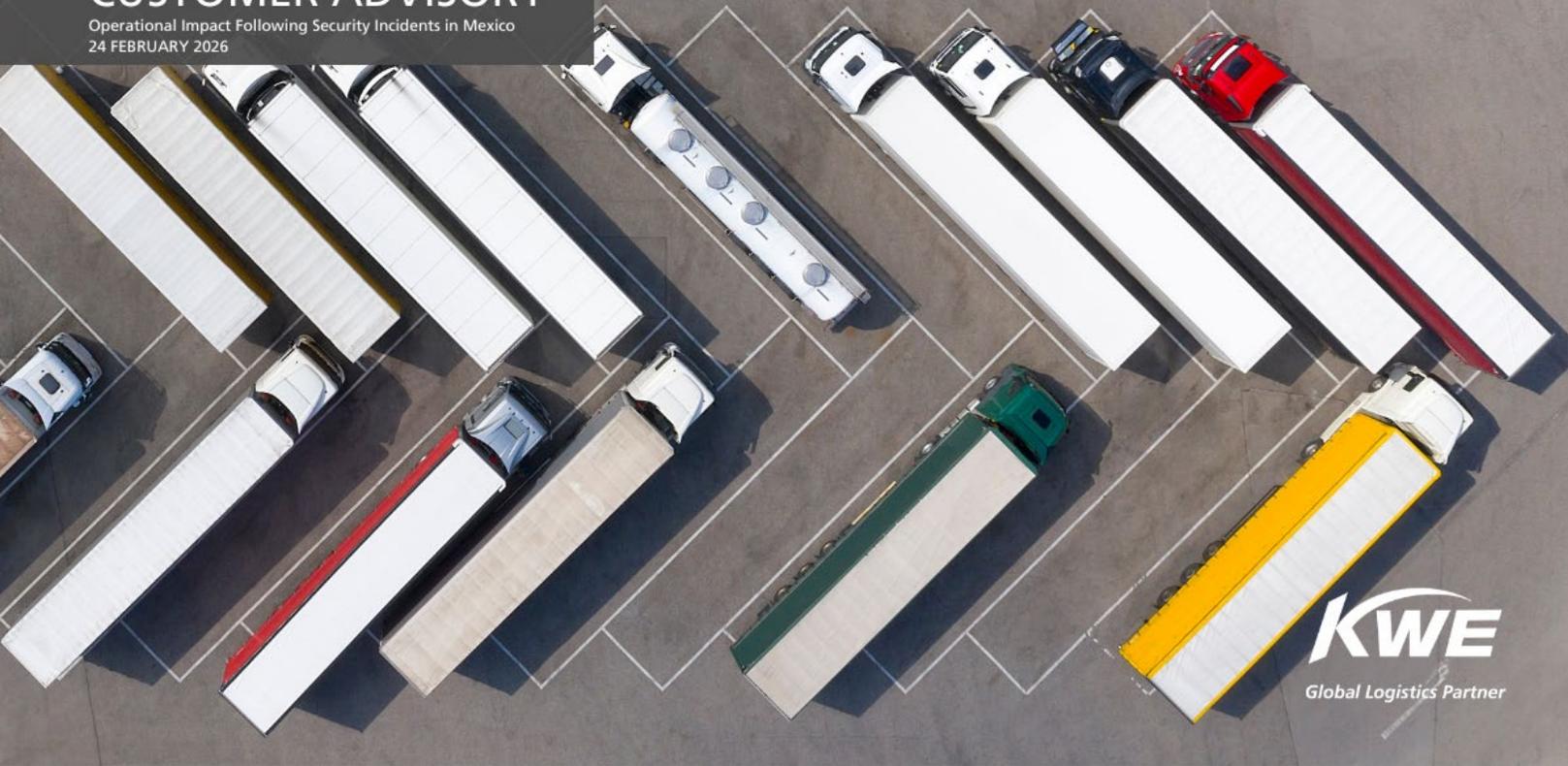


# CUSTOMER ADVISORY

Operational Impact Following Security Incidents in Mexico  
24 FEBRUARY 2026



Recent security incidents in Mexico, including riots and road blockages following a federal operation in the state of Jalisco, have resulted in localized disruptions to transportation and logistics activities. Certain airport operations and domestic trucking services, particularly in and around Guadalajara (GDL), are experiencing impacts.

## Current Situation

- Riots and road blockages in Jalisco and neighboring states are affecting domestic pickup and delivery services.
- Guadalajara Airport (GDL) is operational; however, some flight cancellations and bonded trucking suspensions (LAX–GDL) have been reported.
- Mexico City (MEX), Felipe Ángeles (NLU), and Monterrey (MTY) airports are operating normally.
- Manzanillo Port (MXZLO) terminals are currently operational, though inland trucking to/from the port may be delayed due to road conditions in affected regions.
- While KWE Mexico's headquarters in Mexico City is operating normally at this time, certain branch offices in impacted areas are temporarily closed, with employees working remotely to ensure continuity of service, including:
  - Guadalajara Branch
  - Aguascalientes Sales Office
  - León Sales Office



A member of the **KWE** Group

**DISCLAIMER:** The subject matter of this announcement is provided for informational purposes only. Any and all data is obtained from internal and external sources believed to be true and accurate at the time of publication. Forward-looking statements derived from such data should not be taken as guarantees of future performance, nor should they be relied upon as fact. KWE is not responsible or liable for any inaccurate information contained herein, and under no obligation to update forward looking statements except as required by applicable security laws.

- Irapuato Sales Office
- Querétaro Sales Office

Kintetsu World Express (KWE) is closely monitoring the situation and maintaining regular communication with local teams and service providers. Logistics operations remain active, and at this time there is no broad suspension of shipments. We are evaluating routes on a case-by-case basis and implementing necessary precautions to minimize disruption.

We will continue to monitor developments and provide updates as necessary. Customers who may be impacted are encouraged to contact their respective KWE representative for shipment-specific updates and guidance.



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